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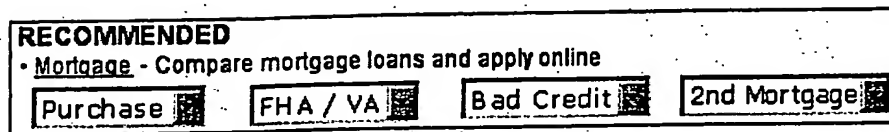


FIG. 1 (PRIOR ART)

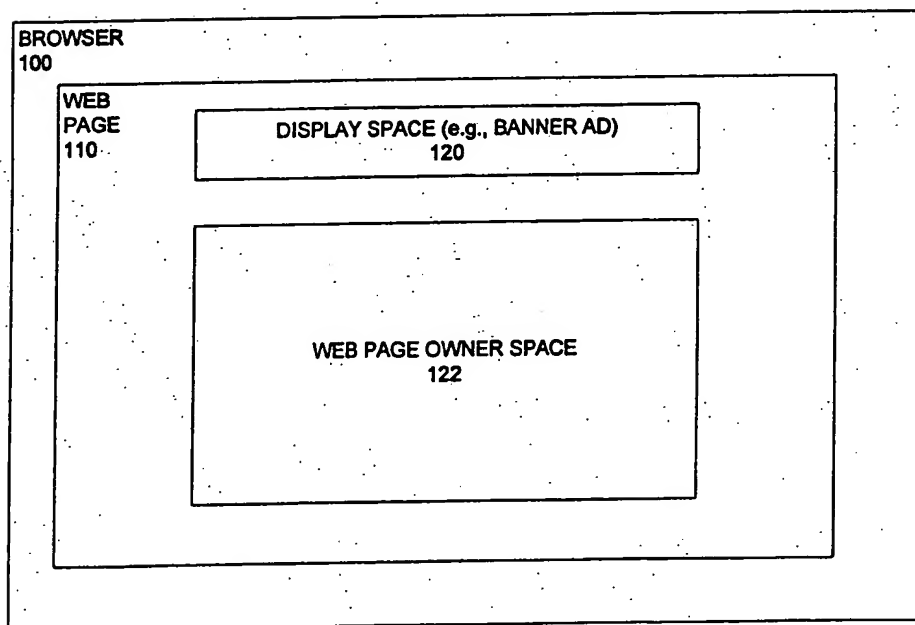


FIG. 2

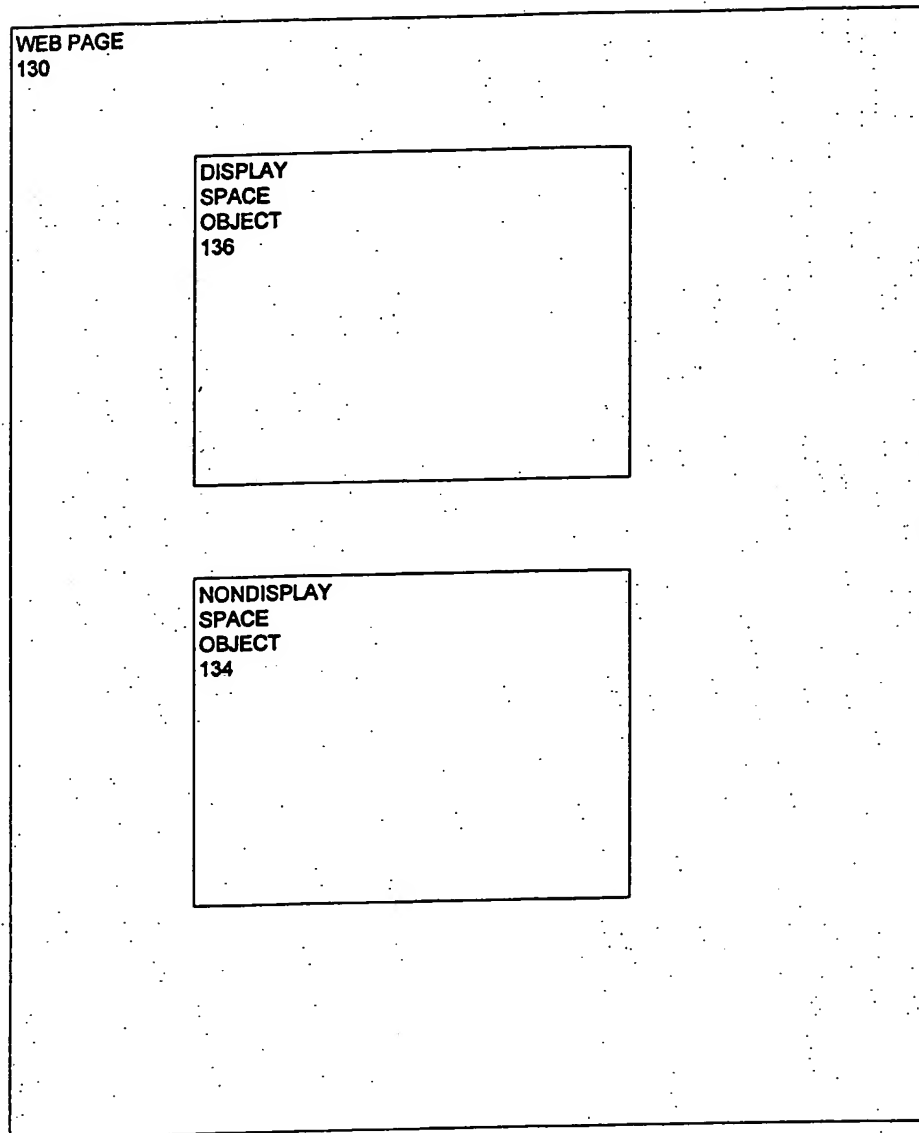


FIG. 3

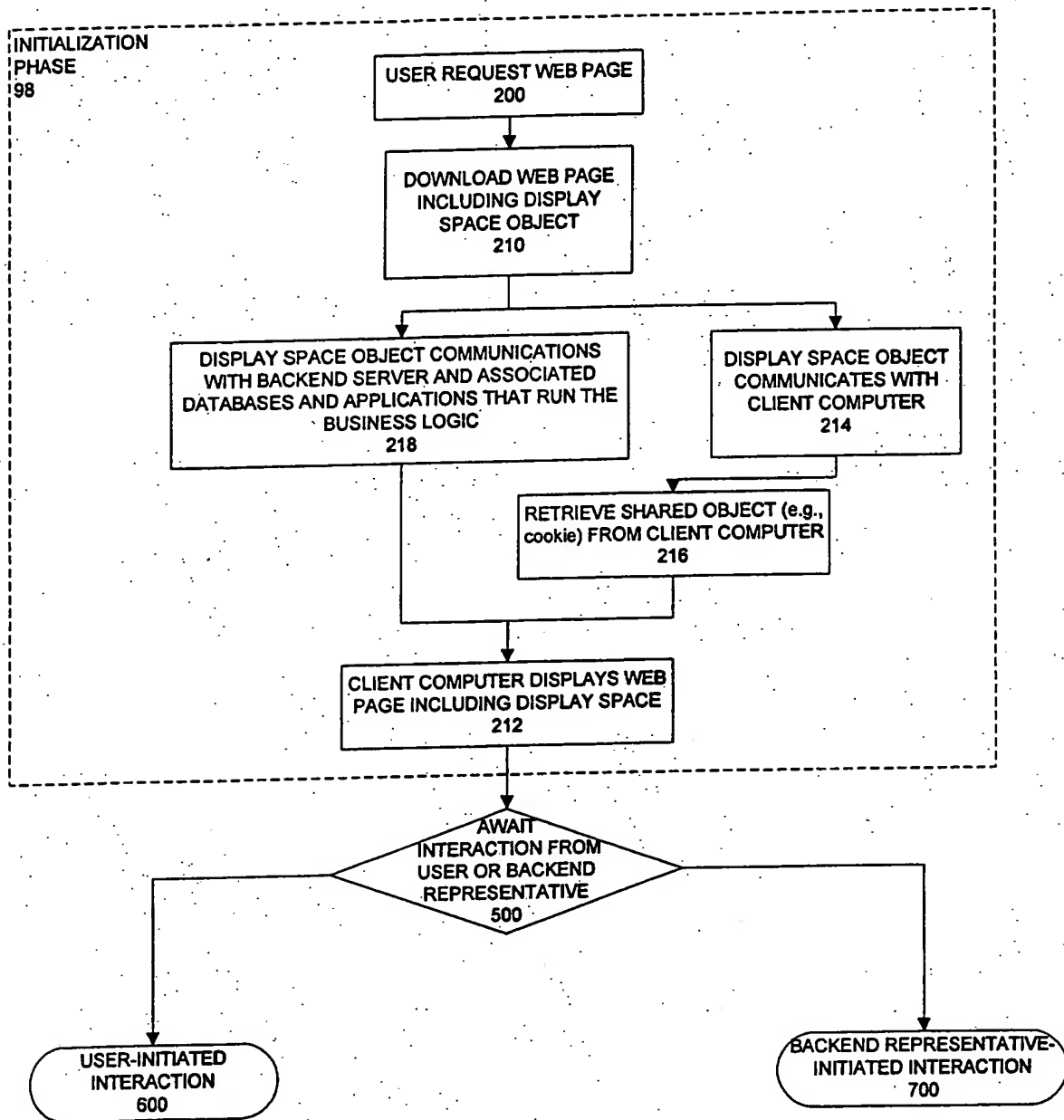


FIG. 4

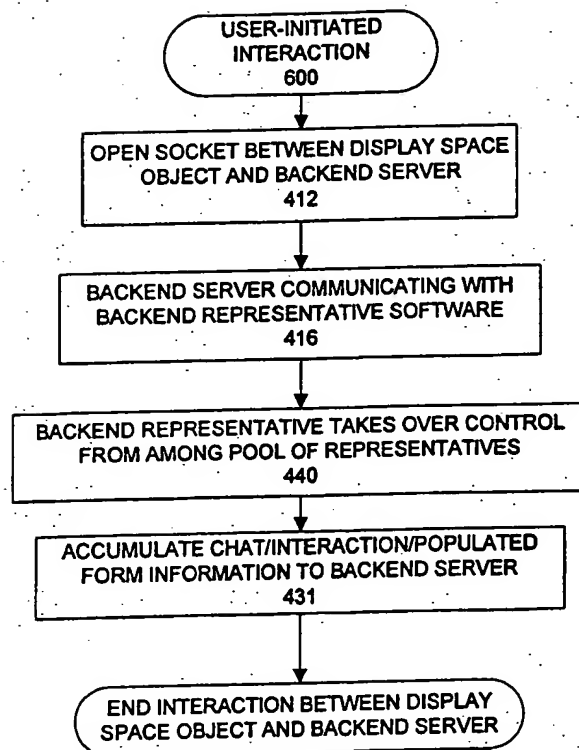


FIG. 5

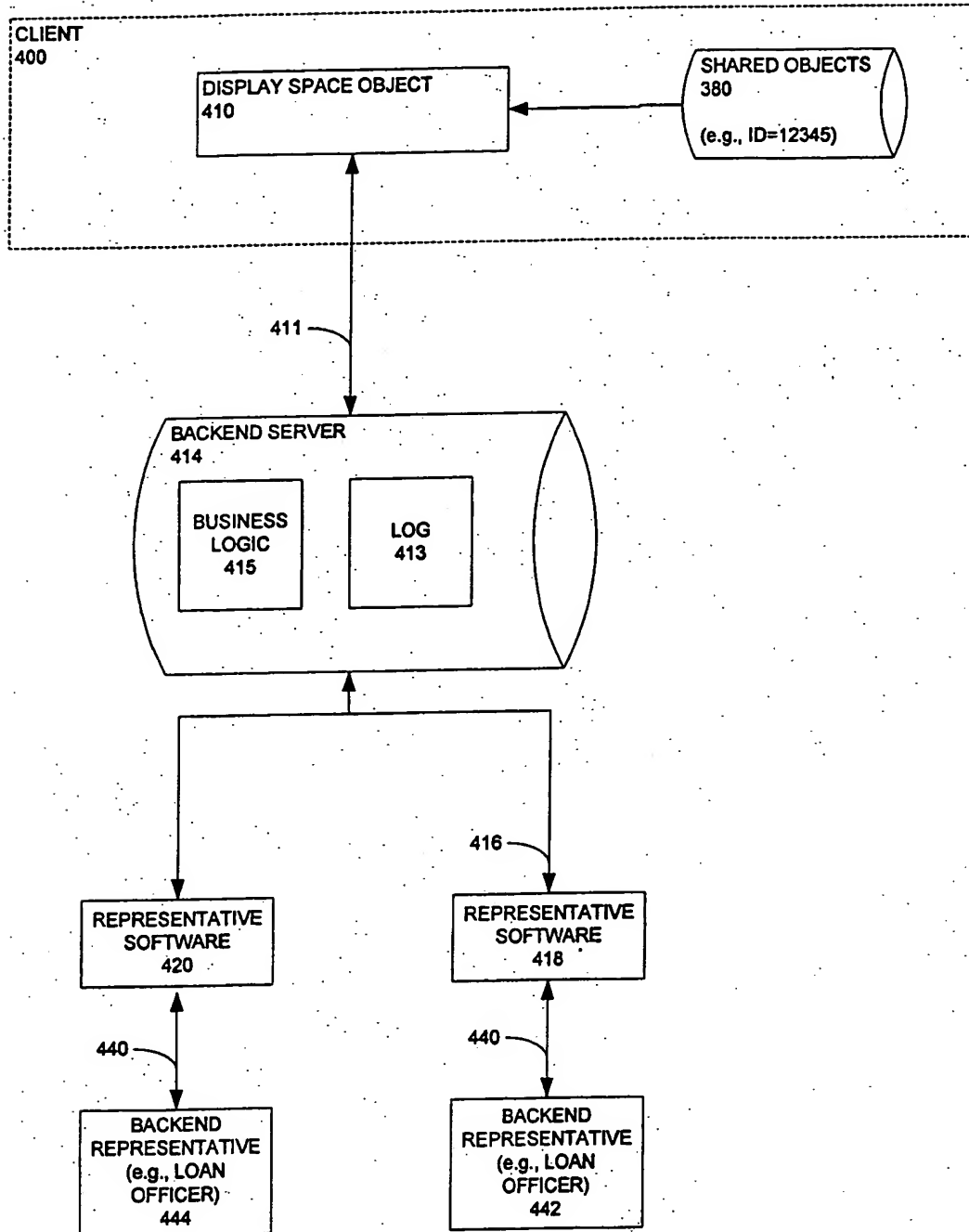


FIG. 6

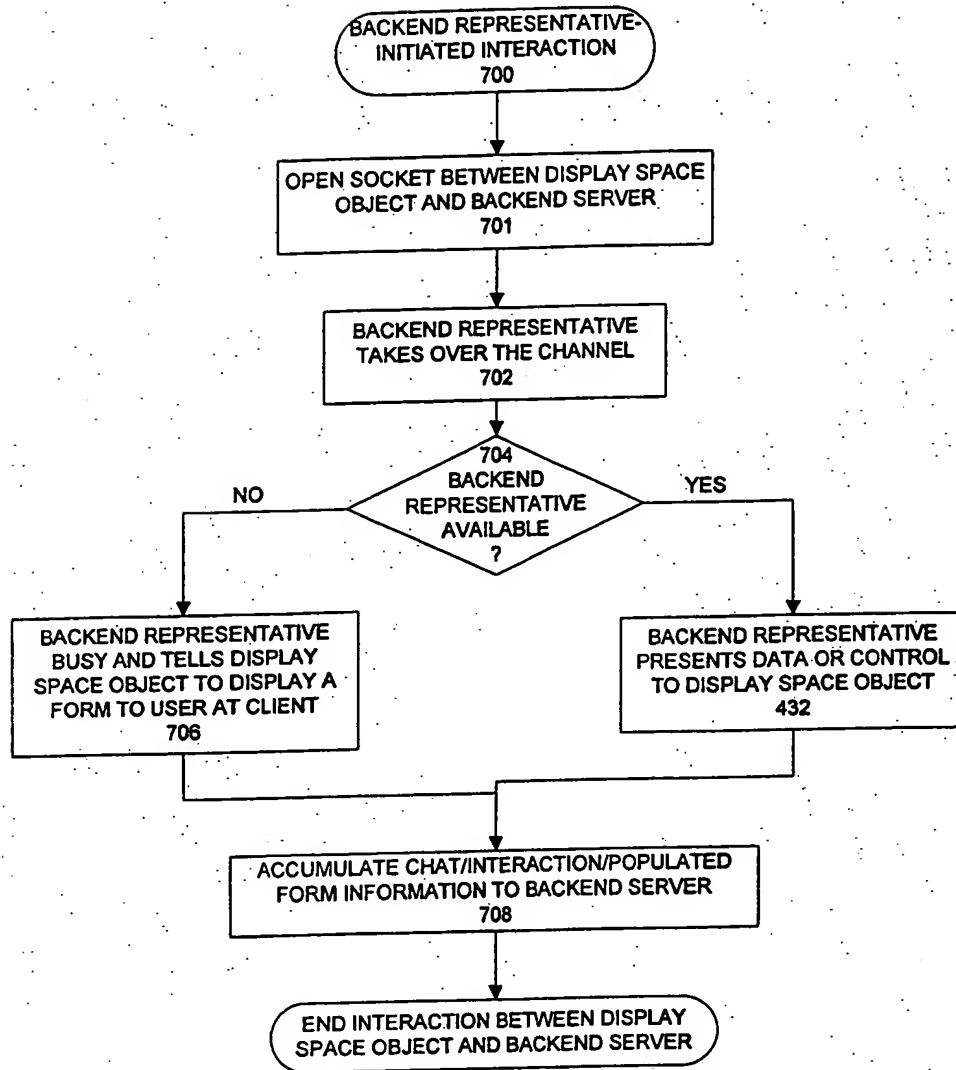


FIG. 7

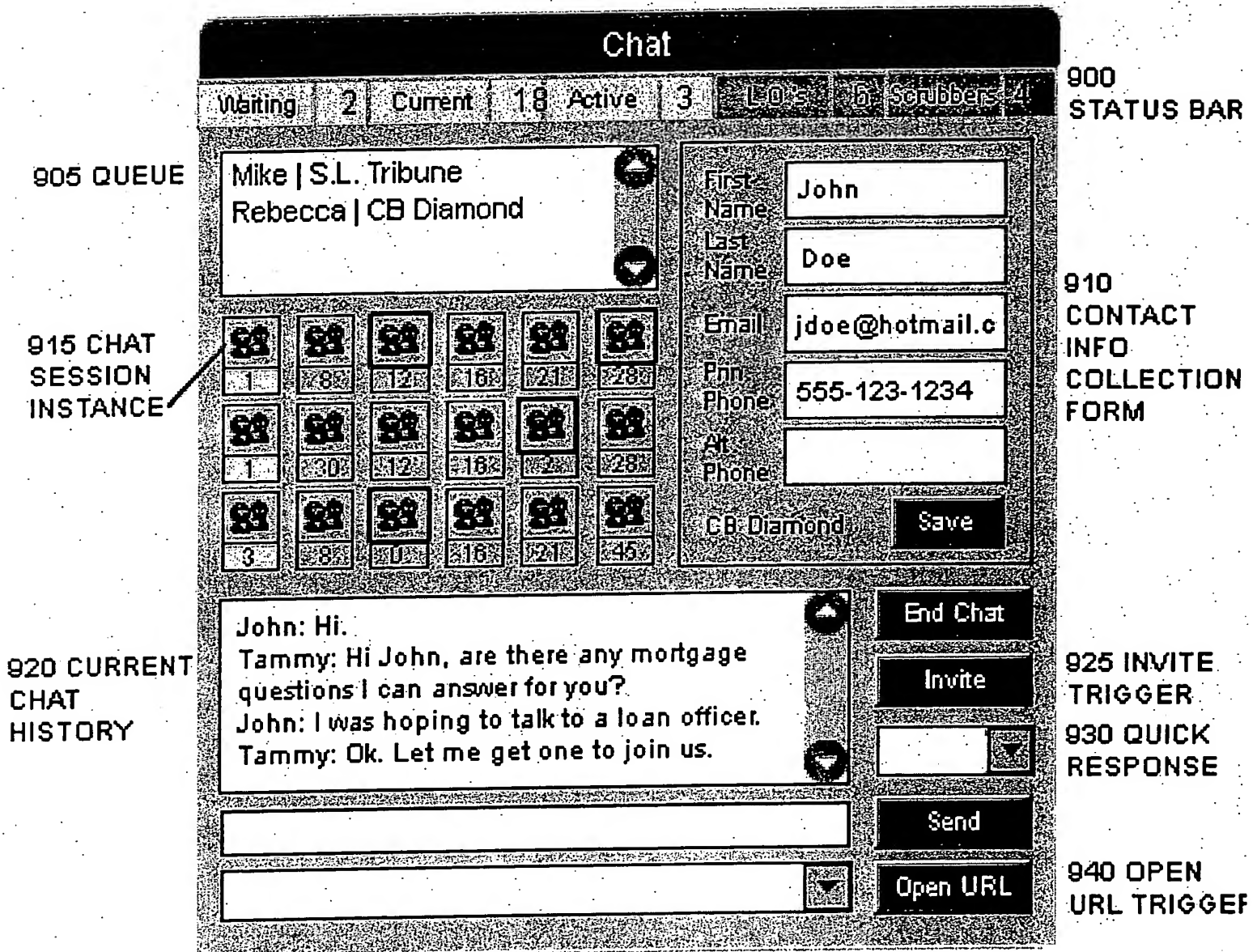


FIG. 9

FIG. 11

1100 LOGIN

Please enter your name below to speak with a representative.

ChatNow!

1110 CONNECTION

A Representative will be with you shortly. Thank you for your patience.

ChatNow!

1120 CHAT

Thanks

Send

Tammy (Travel Coordinator): Hi James, where are you traveling to?
James: Las Vegas
Tammy: OK. Let me bring in a travel agent.

FIG. 12

1200 DEFAULT CONTENT

Welcome to Travel Central

1210 CHAT

Thanks

Send

Tammy (Travel Coordinator): Hi James, where are you traveling to?
James: Las Vegas
Tammy: OK. Let me bring in a travel agent.